

# REQUEST RETURN LABEL

1. Click the “Australia Post | Collect & Return” button.



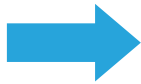
If you have a minute, please review us on Google



Send a message

Subject Heading

Please fill up Return Form by clicking button below to retrieve your return label



2. Enter your Order Information “Order ID” and “Email address”.



**Enter your order information to start the returns process**

One returns request should be created for each parcel to be returned

Order ID

Email address

**Next**

[See returns policy](#)

### 3. Enter your Purchase Details.



#### Enter your purchase details

<b>Purchase date*</b>	<b>Reason for return*</b>
<input type="text" value="2021-10-08"/>	<input type="text" value="Select reason for return"/>
<b>Reason comment</b>	<ul style="list-style-type: none"><li>Incorrect item</li><li>Parcel damaged</li></ul>
<input type="text" value="I ordered wrong item"/>	

---

<b>Full name*</b>	<input type="text" value="Harris Smith"/>
<b>Address line 1*</b>	<b>Address line 2</b>
<input type="text" value="41 Carolina Park Rd"/>	<input type="text" value="Enter address line 2"/>
<b>City/Suburb*</b>	<b>State*</b>
<input type="text" value="Avoca Beach"/>	<input type="text" value="NSW"/>
<b>Postcode*</b>	
<input type="text" value="2260"/>	
<input type="checkbox"/> I agree to the <a href="#">terms &amp; conditions</a>	



**Next**


Back

#### 4. Select return method.

### Please select your preferred return method

#### Paperless - print in store

 No printer required 



 Show your barcode at:


- ✓ Post offices
- ✓ Retail partners **NEW**

**Your nearest stores**

<b>AVOCA BEACH POST SHOP</b> 179 Avoca Drive AVOCA BEACH NSW, 2251	<b>Gosford East LPO</b> 55 Victoria Street EAST GOSFORD NSW, 2250
0.8km	1.8km

#### Print your own label

 Printer required 

 Drop off at any location including:

- ✓ Post offices
- ✓ Street Posting Box
- ✓ Retail partners **NEW**

**Your nearest drop off locations**

<b>AVOCA BEACH POST SHOP</b> 179 Avoca Drive AVOCA BEACH NSW, 2251	<b>Gosford East LPO</b> 55 Victoria Street EAST GOSFORD NSW, 2250
0.8km	1.8km

**Submit**

Back

#### Paperless - print in store

You will receive a barcode on your email. Show this barcode to post office staff to be scanned.

#### Print your own label

You will receive return label in pdf format. Download and print this label then attach it to the outside of the package securely. Make sure the barcode label is clearly visible.

## 5. Return is booked.



### Your return is booked!

A confirmation email with your barcode has been sent to hsmith@gmail.com

### Here's what to do next...

- 1 Package up your return
- 2 Drop off your parcel at a 'Print in store' location near you

#### Your nearest drop off locations

AVOCA BEACH POST SHOP 179 Avoca Drive AVOCA BEACH NSW	0.8km	Gosford East LPO 55 Victoria Street EAST GOSFORD NSW	1.8km
--	-------	---	-------

[Find alternative locations](#)

- 3 Show barcode at your chosen location  
Your barcode can be found in your confirmation email.

Can't find a 'Print in store' location near you?  
Download and print label [here](#), then drop your return off at any location.

**Water Filter Distributor**

- FRIDGE WATER FILTERS
- WHOLE HOUSE WATER FILTER SYSTEM
- UNDERSINK WATER FILTERS
- CARAVAN/RV FILTERS



02 9695 7740  
[www.waterfilterforfridge.com.au](http://www.waterfilterforfridge.com.au)

## 6. Email received

Australia Post <no-reply@collectandreturn.aupost.com.au>  
To: Harvie Smith

Tue, Oct 12 at 9:37 AM

Your Mexi Trading Pty Ltd parcel is booked for return

Return requested

### Returns made easy

You're nearly there. All you need to do is package up your return parcel and drop it off at one of our retail partners, at a Post Office or in a Street Posting Box if the size of your parcel permits.

Please show this return code at one of our retail partners or at most Post Offices and we will print the return label for you.

Here's your return code

NKSS17450401000650802

[Find a location](#)